

## Agenda item 5

### **Scrutiny Review of Public Contact Arrangements – Action Plan Update**

*It is not possible to publish the report and its appendices on the Internet due to the complex images they contain. If you would like a copy, please contact Katrina Silverson at [ksilverson@hastings.gov.uk](mailto:ksilverson@hastings.gov.uk) or telephone 01424 451747.*